

*A Strong Healthy Family  
Is A Strong Healthy  
Sustainable Community*

*HUIM*

— *Health Utilization Improvement Model (HUIM)* —  
*Institute for Health Policy and Systems Effectiveness*  
*Charles R. Drew University of Medicine and Science*

A  
Quick  
Guide to  
Healthcare  
Access

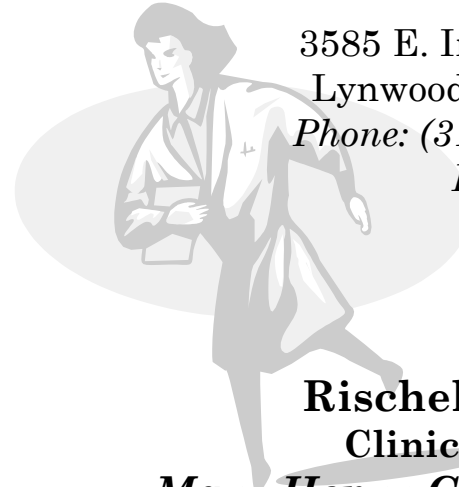


**Medarlo Supnet, MD**  
**Medarlo Supnet, MD Inc.**  
***Pediatric Clinic***

3585 E. Imperial Hwy  
Lynwood, CA, 90262

*Phone: (310) 605-4260*

*Fax:*

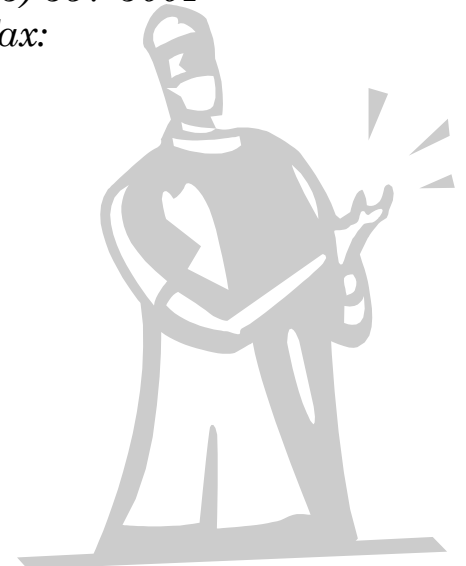


**Rischelle Turner**  
**Clinic Director**  
***Mary Henry Community Clinic***

1656 E. 118th Street.  
Los Angeles, CA, 90059

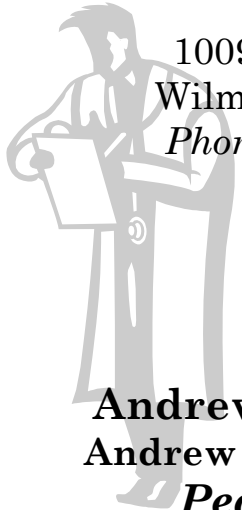
*Phone: (323) 357-3661*

*Fax:*



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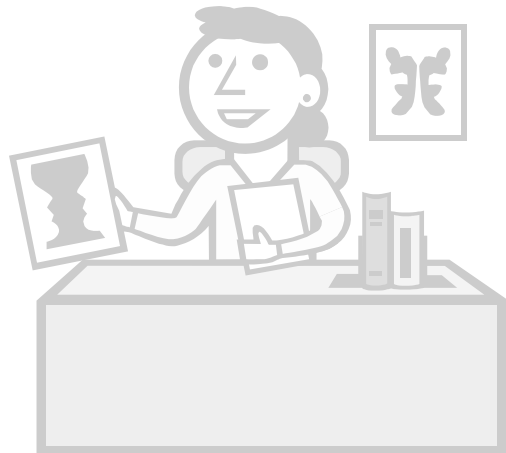
**Minerva Rodriguez**  
**Executive Director**  
**Wilmington Community Clinic**



1009 N. Avalon Blvd.  
Wilmington, CA, 90744  
*Phone: (310) 549-9717*  
*Fax:*

**Andrew Florentino, MD**  
**Andrew Florentino, MD Inc.**  
**Pediatric Clinic**

3585 E. Imperial Hwy  
Lynwood, CA, 90262  
*Phone: (310) 605-4260*  
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# A Quick Guide to Healthcare Access Resource

A compilation by the staff of the Health Utilization Improvement Model. A Program Designed to Improve the Health Status of Head Start Families & the Community.



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Peachie Bangloy

Outreach Coordinator:  
Precious Stallworth

Community Service Workers  
(CSW):  
Isboset Moreno &  
Mario O. Cerritos, Jr.



## Medi-Cal

To get an application or more information, call:

Phone: (888) 747-1222

Call Between the Hours of:

Monday - Friday ..... 9:00 am - 6:00 pm

## Healthy Families

Phone: (800) 880-5305

Call Between the Hours of:

Monday - Friday ..... 8:00 am - 8:00 pm

Saturday ..... 8:00 am - 5:00 pm

*THIS IS ONLY A GUIDE TO A BRIEF LIST OF SERVICES PROVIDED  
BY OUR LOCAL AGENCIES.*

*FOR DETAILS ON OTHER SERVICES PROVIDED, PLEASE USE  
THE CONTACT NUMBERS ON THE BACK OF OUR BROCHURE TO  
CONTACT THE RESPECTIVE AGENCY.*

## CaliforniaKids Healthcare Foundation

To have an application mailed to you:

(818) 755-9700

## Kaiser Permanente

To get an application or more information, call:

Phone: (800) 255-5053

## Healthy Kids

To get an application or more information, call:

Phone: (888) 452-5437

## Contact Information

### **Institute for Health Policy and Systems Effectiveness**

135 W. Victoria St.  
Long Beach, CA, 90805  
*Phone: (310) 605-0164*  
*Fax: (310) 639-7192*

#### **Contact Information Program Manager**

Sarah K. Johnson ext. 226

#### **Outreach Coordinator**

Precious Stallworth ext. 266

#### **Community Service Workers**

Mario Cerritos ext. 241  
Isboset Moreno ext. 282

### **Child Health & Disability Prevention Program**

#### **Long Beach Office**

3820 Cherry Avenue  
Long Beach, CA 90807-4323  
*Phone: 562-570-7980*  
*Fax: 562- 570-8122*

#### **Los Angeles Office**

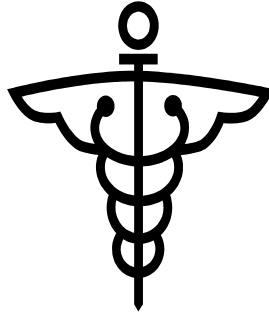
9320 Telstar Avenue, Suite 226  
El Monte, CA 91731-2849  
*Phone: 800-993-2437*  
*Fax: 626-569-9350*

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## About The HUIM Program

The Health Utilization Improvement Model (HUIM) program is designed to improve the health status of Head Start families and underserved communities, by addressing the problems of access to healthcare and preventive health techniques. Our program helps to make the health system understandable and accessible so that our community can get the most out of available health care services.



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## What Information Do We Provide?

The HUIM program understands the need to have up-to-date information about your existing health care services, regular care and regular place of care for children and their families. That is why we provide information on:


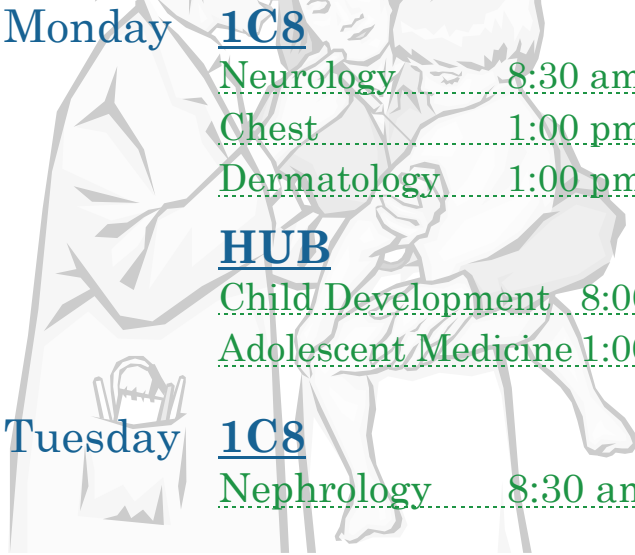
- *Free and low cost healthcare and support service*
- *Health care providers*
- *Clinic and center service hours*
- *Clinic, center and organization contact persons*
- *Eligibility procedures*
- *Enrollment process*
- *And tips on how to prevent your children from abuse and dangers in and outside of the house*

## Pediatric Clinic

### **King Drew Medical Center**

12021 S. Wilmington Ave.  
Los Angeles, CA, 90059

1C8 (310) 668-3052  
HUB (310) 668-6400




<b>Monday</b>	<b><u>1C8</u></b>	
	Neurology	8:30 am - 11:00 am
	Chest	1:00 pm - 3:30 pm
	Dermatology	1:00 pm - 3:00 pm
	<b><u>HUB</u></b>	
	Child Development	8:00 am - 12:00 pm
	Adolescent Medicine	1:00 pm - 4:00 pm
<b>Tuesday</b>	<b><u>1C8</u></b>	
	Nephrology	8:30 am - 11:30 am
<b>Wednesday</b>	<b><u>1C8</u></b>	
	Endocrinology	1:00 pm - 3:30 pm
<b>Thursday</b>	<b><u>1C8</u></b>	
	Allergy/Immunology	8:30 am - 11:00 am
<b>Friday</b>	<b><u>1C8</u></b>	
	Cardiology	8:30 am - 11:30 am
	Cardio Screening	1:00 pm - 3:30 pm
	<b><u>HUB</u></b>	
	Adolescent Medicine	8:00 am - 12:00 pm

## Clinic and Center Address & Hours

*Cont'd*

### **HUBERT HUMPHREY**

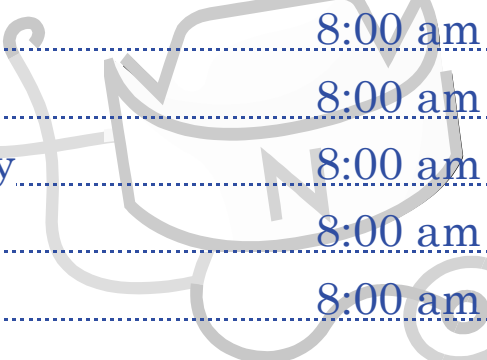
5850 S. Main St.  
Los Angeles, CA, 90003  
(213) 846-4312



Monday.....	9:00 am - 4:00 pm
Tuesday.....	9:00 am - 4:00 pm
Wednesday.....	9:00 am - 4:00 pm
Thursday.....	9:00 am - 4:00 pm
Friday.....	9:00 am - 4:00 pm
Saturday.....	CLOSED

### **WATTS HEALTH FOUNDATION**

10300 S. Compton Ave..  
Los Angeles, CA, 90020  
(323) 564-4331



Monday.....	8:00 am - 5:00 pm
Tuesday.....	8:00 am - 5:00 pm
Wednesday.....	8:00 am - 5:00 pm
Thursday.....	8:00 am - 5:00 pm
Friday.....	8:00 am - 5:00 pm
Saturday.....	CLOSED
Sunday.....	CLOSED

## Types of Preventive Health Workshops We Provide

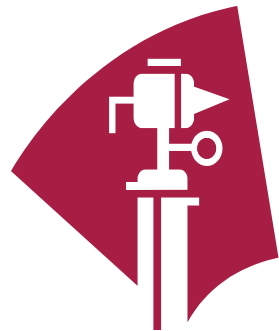
The HUIM team presents workshops on topics that are designed to empower and educate parents. The following are a few of the topics provided by the HUIM team:

- *Tuberculosis*
  - *Obesity*
  - *Head Lice*
  - *Diabetes*
  - *Asthma*
  - *And information on affordable health insurance programs*
  - *How and when to use health services.*
  - *Blood Pressure*
  - *Asbestos/Lead Poisoning*
  - *Ringworm*
  - *Immunizations*
  - *Child safety/child abuse*
- 

## What Services Do Our Providers Provide?

Our collaborating providers understand the need for a strong healthy family and community. So they make sure to provide you and your child with:

- *Vision & Hearing Tests*
- *Dental Services*
- *Immunizations*
- *School Physicals*
- *Camp Physicals*
- *TB Skin Tests*
- *Regular Checkups*
- *And Preventive Health Techniques*



## What is CHDP?



The Child Health and Disabilities Prevention (CHDP) program is a preventive health program serving California's children and youth. CHDP makes early health care available to children and youth with health problems as well as to those who seem well.

Many children and youth in California have unmet health needs. Through the CHDP program, eligible children and youth receive periodic preventive health assessments. Children and youth with suspected problems are then referred for diagnosis and treatment. Many health problems can be prevented or corrected, or the severity reduced, by early detection and prompt diagnosis and treatment.



CHDP works with a wide range of health care providers and organizations to ensure that eligible children and youth receive appropriate services. These CHDP providers include private physicians, local health departments, schools, nurse practitioners, dentists, health educators, nutritionists, laboratories, community clinics, nonprofit health agencies, social and community service agencies.

## Clinic and Center Address & Hours

*Cont'd*

### **UMMA FREE CLINIC**

711 W. Florence Ave.  
Los Angeles, CA, 90044  
(323) 789-5610  
Fax: (323) 789-5616

Monday.....	<b>CLOSED</b>
Tuesday.....	9:00 am - 5:00 pm
Wednesday.....	9:00 am - 5:00 pm
Thursday.....	9:00 am - 5:00 pm
Friday.....	9:00 am - 5:00 pm
Saturday.....	9:00 am - 5:00 pm

### **SHRINERS HOSPITALS FOR CHILDREN**

3160 Geneva Street  
Los Angeles, CA, 90020  
(213) 388-3151

Monday.....	10:00 am - 5:00 pm
Tuesday.....	10:00 am - 5:00 pm
Wednesday.....	10:00 am - 5:00 pm
Thursday.....	10:00 am - 5:00 pm
Friday.....	10:00 am - 5:00 pm
Saturday.....	8:00 am - 6:00 pm
Sunday.....	8:00 am - 6:00 pm



## Clinic and Center Address & Hours

### ST. JOHN'S WELL CHILD CENTER

514 W. Adams Blvd.  
Los Angeles, CA, 90007  
(213) 749-0947

Monday	9:00 am - 4:00 pm
Tuesday	11:00 am - 4:00 pm
Wednesday	9:00 am - 4:00 pm
Thursday	11:00 am - 4:00 pm
Friday	9:00 am - 4:00 pm
Saturday	8:00 am - 4:00 pm

2115 North Wilmington Avenue  
Compton, CA, 90022  
(310) 603-1332

Monday	9:00 am - 4:00 pm
Tuesday	11:00 am - 4:00 pm
Wednesday	9:00 am - 4:00 pm
Thursday	11:00 am - 4:00 pm
Friday	9:00 am - 4:00 pm
Saturday	8:00 am - 4:00 pm

## Who is Eligible for CHDP Services?

CHDP provides periodic preventive health services to Medi-Cal recipients based on the federally mandated Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) Program. All California Medi-Cal recipients from birth to age 21 are eligible for health assessments based on the following schedule:

- *less than 1 month of age*
- *2 months of age*
- *4 months of age*
- *6 months of age*
- *9 months of age*
- *12 months of age*
- *15 months of age*
- *18 months of age*
- *2 years of age*
- *3 years of age*
- *4-5 years of age*
- *6-8 years of age*
- *9-12 years of age*
- *13-16 years of age*
- *17-20 years of age*

Medi-Cal recipients who are enrolled in Medi-Cal Managed Care Plans are eligible for health assessments according to the American Academy of Pediatrics' (AAP's).

CHDP also provides periodic preventive health services to non-Medi-Cal eligible children and youth from birth to age 19 whose family income is equal to or less than 200 percent of the federal income guidelines. They are eligible for health assessments based on the same schedule as Medi-Cal eligible children and youth.

## What if I Don't Have Medi-Cal?

CHDP provides periodic preventive health services to non-Medi-Cal eligible children and youth from birth to age 19 whose family income is equal to or less than 200 percent of the federal income guidelines. They are eligible for health assessments based on the same schedule as Medi-Cal eligible children and youth.

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## What Services Does CHDP Provide?

CHDP offers a full range of health assessment services including:

- *Health and developmental history*
- *Complete physical examination*
- *Oral health assessment*
- *Nutritional assessment*
- *Behavioral assessment*
- *Immunizations as appropriate for age*
- *Vision screening*
- *Hearing screening*
- *Screening tests for anemia, blood lead, tuberculosis, urine abnormalities, sexually transmitted diseases, and other problems as needed*
- *Health education and anticipatory guidance*

## How Do Families Apply For Healthy Kids?

Families must submit an application by the 20th of the month in order for their children to be enrolled the next month. If applications are received after the 20th of the month, children may not be eligible to be enrolled until the second consecutive month.



After children are enrolled, families will receive welcome packages in the mail. The welcome packages will include:

- *A list of provider directories for the families to choose their primary physicians*
  - *The premium amounts families will pay each month.*
- 

**PLEASE FEEL FREE TO ASK ANY OF THE HUIM STAFF TO ASSIST YOU IN COMPLETING THE APPLICATION.**

## What Does It Cost?

There are no monthly premiums or co-payments for families with income levels at or below 133% the federal income guidelines.

For Families with incomes above 133% of the federal income guidelines, there are two costs with this program:

### 1. Monthly premiums

- *\$4 per child for families with incomes between 134% and 150% of the FIG.*
  - *\$6 per children for families with incomes between 151% and 300% of the FIG.*
  - *Families can receive a 25% discount on their premiums if they pay six months worth of premiums in advance (semi-annual-payment). The prepayment costs are %18 per child for families with incomes between 134% and 150% of the FIG or \$27 per child for families with incomes between 151% and 300% of the FIG.*
- 

### 2. Co-Payments

- *\$5 co-payment (maximum co-payment of \$250 per family per year) is charged for most outpatient services, such as doctor's visits. There is no charge for preventive care, such as immunizations and dental check-ups.*
- 



At the time of the health assessment, CHDP providers make referrals to Women, Infants and Children (WIC) Nutrition Program for children to age 5; dentists for preventive or restorative care; and medical providers as necessary.

Health assessments are provided by private physicians, local health departments, community clinics, managed care plans, and some local school districts. CHDP has approximately 4,700 provider sites statewide.



In addition to health assessment services, CHDP provides care coordination to assist families with medical appointment scheduling, transportation, and access to diagnostic and treatment services. CHDP providers may contact the local CHDP office to request these services for their CHDP clients.

## What Is CHDP Gateway?

If eligible, your child may be able to get up to two months of no cost, temporary Medi-Cal. For example, if your child has a CHDP exam on July 15<sup>th</sup>. He/she will have Medi-Cal from July 15<sup>th</sup> until August 31<sup>st</sup>. A different example is, if your child has a CHDP exam on July 31<sup>st</sup>. He/she will have Medi-Cal from July 31<sup>st</sup> until August 31<sup>st</sup>.



## How Does CHDP Gateway Work?



You must call to schedule a CHDP Exam for your child first. Please make sure to ask for **FREE CHDP exam**. When you are in the doctor's office, you will be asked to fill out a form. This form asks how many people are in your family and what your income is. You will **NOT** be

asked for any paper work. The form will also ask if you would like to receive a joint Healthy Families/ Medi-Cal application in the mail. You can say either "Yes" or "No" and your child may still get the temporary Medi-Cal.

## What If My Child Has Emergency Medi-Cal?

If your child has Emergency Medi-Cal, he/she **will not** get this temporary Medi-Cal. However, your child can still get CHDP services: a complete physical and referral at a County facility if needed.

## What Benefits Are Covered?

This program offers:

- *Health*
- *Dental*
- *Vision*
- *Prescription services*
- *Mental health services*

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## What Documents Are Required?

The following is a list of documents required:

- *Proof of Income*
- *Proof of residency in L.A. County*

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## What If Children Have Other Health Insurance?

Children may be eligible for Healthy Kids even if they receive Restricted (Emergency) Medi-Cal or Share-of-Cost (SOC) Medi-Cal. Children receiving California Children Service (CCS) and who do not have no-cost Medi-Cal may be eligible for Healthy kids as well. Children do not qualify for Healthy Kids if they currently have employer-sponsored health insurance. Children currently enrolled in Medi-Cal or Healthy Families are not eligible for Healthy Kids.

## What is Healthy Kids

### **Los Angeles County—Healthy Kids:**



**Healthy Kids** provides comprehensive health care (health, dental, vision, and mental health services) to children ages birth through 18 living at or below 300% of the federal poverty level. The program is funded by the First 5 LA Commission (formerly known as the Los Angeles County Children and Families First: Proposition 10 Commission) and the Children's Health Initiative (CHI).

### Who Is Eligible?

The following is a list of people that are eligible:

- *Children ages birth through 18*
- *Children who are not eligible for no-cost Medi-Cal or Healthy Families*
- *Families must reside in LA County*

---

### Does Immigration Status Matter?

**No.** Undocumented children within the income limits for this program are eligible to receive services.

## What Is Medi-Cal?

**Medi-Cal** is a program that pays for medically necessary health and mental health services for many low-income people. Unfortunately, not everyone who has a low income or who needs health care can receive Medi-Cal. It is possible to have Medi-Cal and private health insurance, too.



---

### How Are Services Provided Under Medi-Cal?

Under Medi-Cal, services are provided in one of two ways:

- *With fee-for-service or “regular” Medi-Cal, any doctor, clinic, hospital, or pharmacy that accepts Medi-Cal may be used. These providers will bill Medi-Cal for any provided services.*
- *With “managed care” health plan, families go to the doctors, clinics, hospitals, and pharmacies that are included as options under their health plan.*



## Who Is Eligible?

The following is a list of eligible situations that are accepted by Medi-Cal:

- *Children under the age of 21 and people over the age of 65.*
- *Individuals who are disabled (determined by the Social Security Administration or the State's Disability and Adult Programs Division)*
- *Individuals who are blind*
- *Pregnant women*
- *Individuals diagnosed with breast or cervical cancer*
- *Individuals in a skilled nursing or intermediate care facility.*
- *Families whereat least one child is under 21 and one parent is absent, deceased, disabled, incapacitated (30 days as certified by a doctor) or with a family income under 100% of the Federal Income Guidelines.*
- *Medi-Cal is automatically available to anyone who receives the following benefits:*
  - *CalWORKs*
  - *Supplemental Security Income and State Supplemental Program (SSI/SSP)*
  - *Entrant or Refugee Cash Assistance (ECA or RCA)*
  - *In-Home Supportive Services (IHSS)*
- *Children in Foster Care or Adoption Assistance Program*
- *Children whose families qualify for food stamps or the free-and-reduced lunch program may be eligible.*

## What If The Children Have Other Health Insurance?



To be eligible, children must ***not*** have any other private health insurance and must be ineligible for no-cost Medi-Cal and Healthy Families.

## How And Where Do Children Receive Services?

At any Kaiser Permanente medical office and hospital in California

## Where Can Families Apply?

Families can call 1-800-255-5053 (free) to have an application mailed to them. Completed applications must be mailed to Kaiser Permanente Child Health Plan. In addition, the HUIM CAA's can assist you in completing the application to speed up the process of approval.



## How long will it take to receive approval?

Application process can take up to 45 days. Coverage begins on the first day of the month following approval.

## Does Immigration Status Matter?

**NO.** The children's Social Security numbers are requested but no required on the application.

## What Documents Are Needed?

Proof of income from all sources of gross income from the last complete calendar month must be included. Examples of proof are pay stubs, award letters, tax returns, W-2s, letters from employers and copies of bank statements.

## What Benefits Are Covered?

Comprehensive health care services:

- *Medical office visits*
- *Medical tests*
- *Vision services*
- *Mental health services*
- *Substance abuse services*
- *Health education*
- *Hospital services*
- *Prescription drugs*

---

**DENTAL COVERAGE IS PROVIDED BY PMI  
DENTAL HEALTH PLAN, AN HMO AFFILIATE  
OF DELTA DENTAL**

## Is Medi-Cal Free (no-cost) or Is There A “Share-of-Cost” (SOC)?



It depends on families' incomes after program deductions as well as the children's ages. Share-of-cost means that a person has to pay or "incur" (agree to be responsible for) a certain amount of the family's health care costs in the month that the person wants to use Medi-Cal.

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## What is Restricted Medi-Cal (a.k.a. Emergency Medi-Cal)

Restricted (Emergency) Medi-Cal covers:

- Pregnancy-related services up to 60 days postpartum, including family planning.
- Emergency services (Emergency means "your health is in serious jeopardy, there is a serious impairment of body functions, or a serious problem exists with an organ or body part").
- Minor Consent Services.

Some women may be eligible to continue receiving restricted Medi-Cal after 60 days postpartum if they fall into another eligibility category.

## What Is Full Medi-Cal?

Full Medi-Cal covers all services covered by Medi-Cal: doctor and clinic visits, vision, dental, mental, health, etc.

---

## Who Receives Full Medi-Cal?

The following is a list of people who qualify for Full Medi-Cal:

- *Citizens*
  - *Legal Permanent Residents and other “qualified immigrants,” Including refugees, asylums, certain abused spouses and children, and amnesty aliens with an I-688.*
  - *PRUCOL (includes individuals with extended voluntary departure, continuous residence since 1/1/72, and others known to the Immigration and Naturalization Service whom they do not intend to deport, etc.)*
  - *Those who receive SSI or IHSS*
- 

## Where Can Individuals Apply For Medi-Cal?

Applications can be made for Medi-Cal at county Department of Social Services offices, community clinics, county clinics, and hospitals, or possibly children’s schools.

Applications can also be made through a Certified Application Assistant (CAA). We have CAA staff on board the HUIM Program.

## What Kaiser Permanente Child Health Plan



**Kaiser Permanente Child Health Plan** provides low-cost healthcare coverage to children who do not qualify for no-cost Medi-Cal or Healthy Families. Family income must not exceed 300% FIG.

## Who Is Eligible?

Uninsured children birth through age 18 who are not eligible for other public or private programs, such as no-cost Medi-Cal and Healthy Families, and are not eligible for healthcare coverage that is paid for, in any part, by an employer. Under Medi-Cal, services are provided in one of two ways:

## What Does It Cost?

There is monthly payment of 8\$ or 15\$ per month per child, depending on the families’ incomes. However, regardless of family size, families will only have to pay for the first three children. Any additional children will be covered free of charge.



An Additional 5\$ co-payment is charged for some services. Emergency services will require a \$35 co-payment (waived if admitted directly to the hospital). There are no co-payments for some services, such as prenatal care, well-baby care, immunizations, and all lab tests.





## Dental Services

CaliforniaKids must have dental services approved by SafeGuard.

- *Preventive Dental Services*



## Behavioral Health Benefits

They also have behavioral health services, which must be approved by Human Affairs.

- *Family Assistance Program*



## Personal Health Advisor

Personal health advisor is a service that includes:

- *24-hour nurse hotline*
- *Access to health information library*

## What Is Healthy Families?

The Healthy Families Program offers low cost insurance for children and teens up to age 19. It provides health, dental and vision coverage to children who meet the program rules and do not qualify for free Medi-Cal.

The HUIM team enroll families into the family program. The staff of HUIM is trained and certified in application assistance. If interested in enrolling please let us know.

## How Does Healthy Families Work?

People who qualify for Healthy Families get 12 months of health coverage, as long as they pay the monthly premiums. They get health services through the health, dental and visions plans that work with Healthy Families. Each member can choose his or her own plan.

- *Healthy Families members pay a low monthly premium.*
- *The Healthy Families plans cover most visits to doctors, dentists and specialists, and prescriptions.*
- *The Healthy Families plans cover the costs of hospital care, labs and preventive care.*
- *Each county in California has different plans to choose from.*

## What Does Healthy Families Cover?



Healthy Families offers low-cost health, dental and vision care through contracts with selected insurance plans. Each county in California has different plans to choose from.

### **Benefits**

All the health plans offer the same basic benefits (services), although each plan has slightly different rules. Some offer a few additional benefits.

A person who joins Healthy Families becomes a member of the health, dental and vision plan selected. Benefits are provided if the plan determines them to be medically necessary. Healthy Families will tell you when you can begin using services through the plans.



### **California Children's Services**



California Children's Services (CCS) helps children under age 21 with certain medically handicapping conditions. CCS provides care for those conditions, and makes sure the child is getting the kinds of care he or she needs.



## **Prescription Drugs**

Prescriptions must be filled at participating pharmacies.

- *Brand name*
- *Generic*
- *Mail order*



## **Vision Services**

Vision services must be approved by Vision Service Plan (VSP).

- *Eye Examination*
- *Lenses/Frames*



## **Your Coverage**

When visiting a VSP network doctor, you will receive:

- *Exam ( Every 12 months)*
- *Prescription Glasses Lenses (Every 12 months)*  
*Single Vision; Lined bifocal; Lined trifocal lenses*
- *Frames (Every 24 months)*  
*Frame of your choice covered up to \$115.*  
*Plus, 20% off any out-of-pocket costs.*

## Medical Services

Medical services are rendered by a participating physician only and include the following:



- *Office visits*
- *Follow-up treatments*
- *Specialist/consultants*
- *Outpatient diagnostic studies and treatments*
- *Outpatient laboratory services*
- *Injectable medications (administered in doctor's office)*

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## Preventive Care

Preventive care includes the following services:



- *Routine physicals and examinations*
- *Vision and hearing examinations*
- *Allergy testing and treatment*
- *Immunizations*
- *Health education*
- *Outpatient Services, Same-Day Outpatient Surgery*
- *Diagnostic laboratory and radiology services*

Your doctor or nurse will tell CCS if he or she thinks your child might qualify for help from CCS.

If your child already gets help from CCS, tell your CCS provider (usually a therapist or nurse) that you have joined Healthy Families.



After you join Healthy Families, CCS will provide care for your child's special condition. Your Healthy Families plan will provide your child's other health care services.

## Mental Health Care

Children in the Healthy Families program can get mental health services in two ways:

- ***Your Healthy Families health plan.*** *You can get basic mental health services through your health plan.*
- ***Your county's Department of Mental Health.*** *Children who need special services for Serious Emotional Disturbances (SED) may get care here.*

## Pregnancy

If you are pregnant and your baby will not have health insurance when it is born, you can apply for Healthy Families. You may apply up to three months before the baby is due. You must include a copy of a "pregnancy certificate" from your doctor, telling when your baby is due. After your baby is born, you must send Healthy Families one of the following (or an equivalent document) within 30 days:

- *A copy of a certificate of birth from your hospital or care facility.*
- *A signed statement by the person who delivered the baby.*

“Your baby's coverage will start 13 days after Healthy Families receives this document.”



**If you have other children enrolled in Healthy Families**, your new baby may qualify, too. You must fill out an "Add a Person" form and send it in before the baby is 30 days old.

**If your baby does not qualify because your income is now too low**, your baby may qualify for no-cost Medi-Cal. If you did not check the box marked "I DO NOT WANT Medi-Cal," your application will be automatically sent to your county's Department of Social Services. They will decide if your baby qualifies for Medi-Cal.

## What If Children Have Other Health Insurance?

If your child is eligible for full-scope, no-cost Medi-Cal or Healthy Families, they are not eligible for CaliforniaKids. However, children may be enrolled in California Children's Services (CCS) and still be eligible for CaliforniaKids. Furthermore, children may have other private insurance with a high deductible (at least \$2,000 or more) and still be eligible for CaliforniaKids.

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## What Services Do They Provide?

The CaliforniaKids Program provides several different services. The following is a list of some of the services they provide:

- *Medical Services*
- *Preventive Care*
- *Prescription Drugs*
- *Vision Services*
- *Dental Services*
- *Behavioral Health Benefits*
- *Personal Health Advisor*

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**HOSPITALIZATION AND MAJOR SURGERY ARE NOT COVERED.**

## What Does It Cost?

There are two costs to this program:

- ◆ A monthly premium payment which varies based on which county families live in.
  - For most counties: \$20/month per child up to \$60/month for three or more children.
  - In Orange county: \$10/month per child up to \$30/month for three or more children.
- ◆ There is a co-payment of \$5 - \$10 depending on the service provided by CaliforniaKids. All services have a co-payment, including preventive care.

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## What Papers Are Needed When Families Apply?

When families apply they need proof of income. This includes one of the following: two current paycheck stubs from each working family member, a copy of 1040 federal tax forms, or self-stated income.

Furthermore, the families will need a copy of the child's birth certificate. Also, the first two months of premiums are required at the time of application.



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## How Long Will It Take To Receive Health Care Benefits?

It normally takes an average of 2 to 6 weeks after CaliforniaKids receives the application.

## What Is The CaliforniaKids Program?

CaliforniaKids Healthcare Foundation was founded in 1992 and is a privately sponsored program. They provide affordable preventive and primary health care to undocumented children.

CaliforniaKids is an independent non-profit organization that provides premium-subsidized, comprehensive primary health care services to children ages 2 through 18.



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## Who Is Eligible?



Undocumented children ages 2 through 18 who are NOT eligible for no-cost Medi-Cal or other state assistance programs for health care, such as Healthy Families. Children must not be married, must reside full-time with their applying parents or guardian's, and, if school age, must be enrolled in and attending school.

Children may be enrolled in California Children's Services (CCS) for specialty care and be eligible for CaliforniaKids for basic outpatient services.